



Romsey Abbey and Music in Romsey Abbey COVID-19 Information

Recitals and Concerts are all subject to the most recent Government legislation and guidance therefore they may be subject to change at short notice or even no notice. For the most up to date information, please visit www.romseyabbey.org.uk within 24 hours of your booking.

Romsey Abbey – a COVID safe environment

Government legislation/guidance is followed at all times:

- Audience members should maintain a 2m distance from other audience members from a different household when entering the building
- Audience members will be asked to sanitise hands at one of the hand sanitising stations on entering the building and on leaving.
- Extra cleaning processes are in place throughout the building.
- Audience members are asked to wear a face covering and we ask that this is in place before entering the building unless they are exempt under the government guidance

Ticket holders are asked not to attend the recital/concert if:

- You have experienced any symptoms of COVID-19 in the last 14 days
- You have been in close proximity to anyone who has experienced symptoms in the last 14 days
- You have been instructed to self-isolate under the current Government legislation

Clinically vulnerable individuals or members of a household who are shielding extremely vulnerable individuals are advised not to attend.



When you book tickets with Ticketsource it automatically socially distances each booking from the next. Audience members will be seated in household or support bubbles at least one metre apart from any other household or support bubble. Please select seats based on the number of people in your household or support bubble up to a maximum of 6 tickets per booking. All tickets within a group must be purchased by one person and must only consist of one household or support bubble.

Seats for wheelchair users are available on the Ticketsource booking plan. Please contact the number indicated on the Ticketsource site for any queries regarding special seating arrangements.

The performers in the recital/concert will also be distanced from audience members and each other in line with government guidance.

Tickets do not need to be printed out. Please present your ticket to the recital/concert stewards on your tablet or smart phone at a safe distance away.

On arrival at Romsey Abbey please wait to enter the building until a steward directs you (and your party if you are in a party) to enter. Please be prepared to join a socially distanced queue outside the Abbey. Please arrive in plenty of time to be seated before the start of the concert. Once inside the Abbey you will be directed to your seat(s) by a steward. You will be seated as quickly as possible but your patience is requested. Please maintain the 2 metre rule where possible with audience members other than those from your own household/bubble whilst you are moving to your seat

Those attending concerts should look on their tickets for details of which door to use for entry to the Abbey For recitals entry is by the South Door

Toilets will be available in the Church Rooms but are currently operating on a one in- one out basis so again your patience is requested.

If there is a break in the recital/concert for the performers to re-position, audiences are asked to remain in their seat but can stand to stretch legs if require but please remains socially distanced from all other members of the audience not within your household or bubble.

At the end of the concert please remain in your seat until indicated by a steward. The audience will be asked to leave a row at a time, possibly by different doors, depending on the size of the audience. Your patience is again requested and will be appreciated.

THANK YOU FOR PURCHASING TICKETS - ENJOY THE PERFORMANCE